**Obtain a Shackle Code**

How to Obtain a Keybox Shackle Code/CBS Report

If you don’t know the shackle code or CBX code for your keybox, you may request an emailed report from KIM Voice if the keybox is assigned to you.

1. Call KIM Voice at 1-888-968-4032
2. When you hear “hello this is KIM”, enter your key serial number followed by the PIN code you use to open keyboxes.
3. Choose option 5 for a report.
4. Choose option 2 for email reports.
5. Choose option 5 to request a list of your keyboxes, shackle codes, and CBS codes.